



8 May 2017

OPERATIONAL NEWS

16-18 TRAVEL PASS ENHANCEMENTS APPROVED

Members of Sheffield City Region Combined Authority Transport Committee have today approved our proposals to enhance the 16-18 concessionary scheme from **1 July**.

What will change

From 1 July, the 16-18 Travel Pass will be:

- Extended to include all young people living in South Yorkshire, regardless of if they remain in education or not,
- Extend to be valid during the August summer holidays, allowing discounted travel all year round,
- Valid for two years until 31 July of a young person's second year in further education, apprenticeship or employment.

These changes have been made in response to customer feedback and in recognition that all young people aged 16-18 are now required to be in education or training.

Applying for a pass

Customers can apply for a 16-18 Travel Pass from **1 July**:

- Online at travelsouthyorkshire.com
- Via a paper application form at a Customer Service Desk at an interchange.

Customers should receive their pass within 10 working days if the application is submitted online and 21 working days if the application is submitted via post.

Customers **no longer need to reapply** for their pass every year. 16-18 Travel Passes are valid until 31 July of the young person's second year in further education, apprenticeship or employment.

Using a 16-18 Travel Pass

Customers can use their travel pass **as soon as they receive it** to benefit from discounted travel, including 80p fares on bus and tram, half price rail fare on Northern services and value for money operator tickets, all year round.

Communicating the changes

Over the coming weeks, we expect you to be contacted by our customers regarding the enhancements to the 16-18 travel offer. *Please see attached a list of FAQs to help you answer any queries you may receive.*

The information on the current 16-18 student pass page of the Travel South Yorkshire website will be updated to reflect these changes in due course. Please encourage customers to keep checking on this page for more information, at travelsouthyorkshire.com/ticketspasses

More information on the proposals that have been approved can be found in the [papers](#) which were presented at today's Sheffield City Region Combined Authority Transport Committee meeting.

CONTACT US

If you have any questions on this briefing, please contact the Corporate Communications Team by phone on **0114 221 1265** or by email at communications@sypte.co.uk

